

POLYCARBONATE (PC) MULTIWALL SHEETS

1. **Manufacturer** : TEKNORM PLASTİK AMB. İNŞ. CAM METAL SAN. TİC. LTD. ŞTİ.
Address : Mimar Sinan OSB 17. Cad. No: 9 Melikgazi / KAYSERİ / TÜRKİYE
Phone & Fax : +90 352 322 26 56 +90 352 322 26 57
Web & mail : www.Teknorm.com.tr info@teknorm.com.tr
2. **Subject** : Conditions to be complied with for the validity and content of the warranty certificate.
3. **Scope** : This warranty document covers the yellowing resistance, light transmittance preservation and mechanical properties of POLYBRIGHT Multiwall Polycarbonate Sheets with a thickness of 6 mm and above, which are not thermoformed or surface treated. The duration of this warranty certificate is 10 years from the date of the official sales invoice.
4. **Warranty Status;**
 - a) The warranty period is valid from the date of the official sales invoice.
 - b) POLYBRIGHT Multiwall Polycarbonate Sheets shall maintain their light transmission values as follows: After 10 years, according to the measurement performed according to ASTM 1003 standard, the light transmission of the sheet shall not vary more than 6% compared to the value at the time of sale.
 - c) POLYBRIGHT Multiwall Polycarbonate Sheets demonstrate resistance to impacts caused by hail. This warranty certificate confirms the results specified in the hail impact simulation test. The test method is as follows: 10 artificial hailstones with a diameter of 20mm are thrown at different points on the sheet surface at a speed of 20 m/s. After this process, the number of holes formed on the sheet surface should not exceed 5. * The resistance to hail is covered by the warranty for sheets with a thickness of 10mm or more.
5. **Warranty Conditions :**

In order for POLYBRIGHT Multiwall Polycarbonate Sheets to be covered by the warranty, the customer must meet the following conditions. The manufacturer's liability does not cover the expenses related to the removal and reinstallation of the sheets.

 - a) The warranty period is valid from the date of the official sales invoice. The customer must present the invoice or receipt when making a claim.
 - b) For the validity of the warranty certificate, the application rules specified in the technical specification must be strictly followed. No rights can be claimed for inconsistent applications. In case of improper applications, the application site will be examined by the authorized representative(s) appointed by Teknorm Plastik, and the warranty certificate may be implemented at the discretion of Teknorm Plastik. Teknorm Plastik reserves this right.
 - c) In order for the warranty certificate to be applicable, there should be no scratches, crushing, chemical and/or mechanical deterioration, or deterioration due to friction on the product. The occurrence of these conditions terminates the validity of the warranty certificate.
 - d) The products must not have been exposed to extreme temperatures for extended periods.
 - e) The UV-protected surface of the sheet must be installed facing the sun.
 - f) If the customer orders sheets without UV protection or with a UV coating thickness of less than 50 microns, this warranty certificate will not be valid.



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6. Implementation of the Warranty :

- In case of any nonconformity within the scope of the warranty, the customer must apply to the sales representative with the original invoice. Applications without presenting the original receipt or invoice will be deemed invalid.
- The customer fills out a detailed nonconformity form regarding the relevant issue.
- The quantity of the complained sheets must be notified to Teknorm Plastik. If requested by Teknorm Plastik, samples of the defective sheets must be sent.
- Teknorm Plastik reserves the right to conduct any necessary tests for the examination and resolution of the reported issue.
- If the validity of the complaint request is confirmed, the replacement of the materials under the warranty will be as follows, according to the table below:

Elapsed Time Since Invoice	Amount of Material to be Replaced
Up to 5 years	100%
6th year	75%
7th year	60%
8th year	45%
9th year	30%
10th year	15%

Teknorm Plastik is not directly or indirectly responsible for any other damages or losses.

These limited warranty terms are valid within specific regions and climate conditions.

- * Turkish law shall be applied to any rights and claims regarding the warranty.
- * For any claim within this scope, exclusively the courts and enforcement offices of Kayseri shall be authorized.

MANUFACTURER

Company Title: TEKNORM PLASTİK AMBALAJ
İNŞ.CAM METAL SAN.TİC.LTD.ŞTİ.

Signature/Stamp:

Date: __ / __ / 20__

CUSTOMER

Company Title:

Signature/Stamp:

Date: __ / __ / 20__